The Alpharetta Center had 64 total student visits to the LTC during the week of April 4 – 10, 2011.

We received 24 surveys which represents 37.5% of the total.
1) How often do you use LTCs on any campus?

2) Which LTC do you normally go to?
3) Are you seeking help today for an online course?

Yes: 4.17%
No: 45.83%
Not Enrolled: 41.67%
No Response: 8.33%

4) The LTC was well organized

Strongly Agree: 79.17%
Agree: 20.83%
Disagree: 0.00%
Strongly Disagree: 0.00%
N/A: 0.00%
No Response: 0.00%
5) The LTC was neat and clean

6) The hours were adequate
7) Service was courteous & professional

87.50% - Strongly Agree
20.83% - Agree
0.00% - Disagree
0.00% - Strongly Disagree
0.00% - N/A
0.00% - No Response

8) The LTC was accessible

87.50% - Strongly Agree
12.50% - Agree
0.00% - Disagree
0.00% - Strongly Disagree
0.00% - N/A
0.00% - No Response
9) There was adequate space

10) I was assisted in a timely manner
11) The tutorial service helped me improve my skills

12) The center was equipped with helpful materials
13) Tutors were available in the subjects that I needed

- **Strongly Agree**: 62.50%
- **Agree**: 29.17%
- **Disagree**: 0.00%
- **Strongly Disagree**: 0.00%
- **N/A**: 4.17%
- **No Response**: 4.14%

14) For which subjects are you requesting service?*

- **Arts (Art, Film, Music, Theatre)**: 50.00%
- **Business**: 41.67%
- **English/Communications/Humanities**: 0.00%
- **Foreign Language**: 0.00%
- **Math**: 0.00%
- **Research or ATEC course**: 0.00%
- **Social Science**: 16.67%
- **No Response**: 8.33%

*Totals duplicated
15) Would you recommend the LTC to others?

- Yes: 91.67%
- No: 0.00%
- No Response: 8.33%
Question 16: Comments

Generally good
• They were very helpful and took the time to show me the proper way to cite a paper
• Let students spend as much time as they need to help the student

Generally needs improvement
• I would love to see more English tutors available. Math tutors are in abundance. Thank you!
• I am not helped in a timely manner at Dunwoody
• Stretch English tutoring through later in the day and later in the week please.

Specific tutors
• Armin is such an amazing tutor. There is no way that I could have come as far as I have without her.
• This is for an English teacher which I don’t get a chance to see that often and I would love to see more often (Obinna)
• Armin is an amazing tutor. She goes above and beyond the call of duty to make sure that I am comfortable with the material
• My tutor was wonderful! She was very friendly, patient, and of great help!! (Lorraine)
• Tutor was very knowledgeable and helpful (LaNisha)
• The tutor is very nice and helpful (Sheena)
• LaNisha went above and beyond the call of duty to make sure that a chemistry tutor was available for me when there wasn’t one available to meet my needs. Armin, is an outstanding tutor. She has been an awesome tutor. I don’t know what I would have done without LaNisha and Armin. They are amazing!

FOCUS GROUP
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