The Dunwoody Campus had 1404 total student visits to both campuses during the week of April 4 – 10, 2011.

We received 203 surveys which represents 14.5% of the total.
1) **How often do you use LTCs on any campus?**

- Semester: 3.94%
- Month: 16.26%
- Week: 17.24%
- Two times or more per week: 52.71%
- Never before: 5.42%
- No Response: 4.43%

2) **Which LTC do you normally go to?**

- Alpharetta: 0.00%
- Clarkston: 0.00%
- Decatur: 0.00%
- Dunwoody: 100.00%
- Newton: 0.00%
- No Response: 0.00%
3) Are you seeking help today for an online course?

4) The LTC was well organized
5) The LTC was neat and clean

6) The hours were adequate
7) Service was courteous & professional

- Strongly Agree: 72.91%
- Agree: 24.63%
- Disagree: 0.49%
- Strongly Disagree: 0.49%
- N/A: 0.00%
- No Response: 0.99%

8) The LTC was accessible

- Strongly Agree: 68.47%
- Agree: 27.59%
- Disagree: 1.48%
- Strongly Disagree: 0.99%
- N/A: 0.00%
- No Response: 1.48%
9) There was adequate space

10) I was assisted in a timely manner
11) The tutorial service helped me improve my skills

<table>
<thead>
<tr>
<th>Response</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Agree</td>
<td>71.43%</td>
</tr>
<tr>
<td>Agree</td>
<td>25.12%</td>
</tr>
<tr>
<td>Disagree</td>
<td>0.49%</td>
</tr>
<tr>
<td>Strongly Disagree</td>
<td>0.49%</td>
</tr>
<tr>
<td>N/A</td>
<td>0.99%</td>
</tr>
<tr>
<td>No Response</td>
<td>1.48%</td>
</tr>
</tbody>
</table>

12) The center was equipped with helpful materials

<table>
<thead>
<tr>
<th>Response</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Agree</td>
<td>78.82%</td>
</tr>
<tr>
<td>Agree</td>
<td>16.26%</td>
</tr>
<tr>
<td>Disagree</td>
<td>1.97%</td>
</tr>
<tr>
<td>Strongly Disagree</td>
<td>1.48%</td>
</tr>
<tr>
<td>N/A</td>
<td>1.48%</td>
</tr>
<tr>
<td>No Response</td>
<td>0.99%</td>
</tr>
</tbody>
</table>
13) Tutors were available in the subjects that I needed

- Strongly Agree: 78.82%
- Agree: 16.26%
- Disagree: 1.97%
- Strongly Disagree: 0.99%
- N/A: 0.00%
- No Response: 1.97%

14) For which subjects are you requesting service?*

- Arts (Art, Film, Music, Theatre): 0.00%
- Business: 2.96%
- English/Communications/Humanities: 32.02%
- Foreign Language: 0.00%
- Math: 55.17%
- Research or ATEC course: 0.00%
- Science (ASTR, BIOL, CHEM, ENVS, GEOL, PHYS): 16.75%
- Social Science: 0.99%
- No Response: 2.46%

*Totals duplicated
Question 16: Generally good

- It was a great help
- I do believe that each student should be limited to a certain amount of time
- Very helpful place
- The tutors are courteous and very helpful
- I always try to figure out math on my own—but when I get over my pride and come in—it helps so much! Thank you!
- Very helpful!
- Overall everything is looking good in the LTC
- The tutors are life savers. Extremely helpful.
- Great place to make and keep and ‘A’
- The LTC is a great place to kick back and study!
- I love this place!
Generally needs improvement

- The English teachers who use the LTC for practice Compass need to use other computers. GPC needs to provide a location for those teachers who want their students to practice in a quiet place.
- Remember math workshop @ beg of semesters, especially for people who have been out of school/math for some time
- The service I got today was a five. But the last time I was here, I waited for over an hour and got no help so I left.
- There are not enough tables/areas for studying or for doing work
- There should be outlets on the floor beneath the table as the first lower floors have.
- The tutors should be available on time, because sometimes you have to wait about 30 mins or probably have class time to be able to get a tutor to help you
- Update printing for 64-bit computers
- Needs more space. Needs to be more quiet
- I would like to see the hours of operation expanded to be more accessible to students that have class on weekends
- More hours available Fri – Sun
- Give tutors more time with the students
- Put outlets under the tables
- I would prefer the LTC has questions and answer handout
- Need accounting handouts
- Hours of operation needs to be longer Sun and Fri
- Longer hours and more space
- More tutors
- Needs to be open on Sunday in the morning as well
- Hiring more English tutors would be much appreciated
- I need more times in LTC at night.

Specific tutors

- Hank was super helpful. He sits back and allows you to process through a problem by yourself and then offers assistance when he sees you struggling.
- If you can afford more knowledgeable tutors like Venous.
- I love the Writing Center. Patrick is always very helpful
- I like to work with Patrick
- Jen was really helpful. She tried really hard to figure it out with me. I really appreciate it
- Tim MacDonnell helped me in my English project. He was patient and kind. Very helpful. (Paul Olivares student)
- Patrick Stephens has helped me understand the meaning of an essay without his knowledge; I would not understand how to write one. I am thankful that he is a tutor at GPC
- Marry me, Cheik
- Jeff is amazing
- More hours for Jeff
• Professor McCain is awesome
• Jung-Jung was a Blessing and very, very helpful. Thank you for her.
• He is very knowledgeable about the subject, and I understand everything he taught me (Wilfried)