## Fall Semester 2008
### 11/10/08-11/16/08
1. The hours of operation were adequate for my needs.
   - **Strongly Agree**: 92
   - **Agree**: 16
   - **Disagree**: 3
   - **Strongly Disagree**: 2
   - **N/A**: 2
   - **Percentage**: 80%

2. The center was adequately staffed and furnished.
   - **Strongly Agree**: 92
   - **Agree**: 12
   - **Disagree**: 4
   - **Strongly Disagree**: 2
   - **N/A**: 5
   - **Percentage**: 80%

3. The tutor was knowledgeable about my problem.
   - **Strongly Agree**: 94
   - **Agree**: 16
   - **Disagree**: 1
   - **Strongly Disagree**: 1
   - **N/A**: 3
   - **Percentage**: 82%

4. The tutor behaved in a courteous, professional manner.
   - **Strongly Agree**: 99
   - **Agree**: 10
   - **Disagree**: 2
   - **Strongly Disagree**: 1
   - **N/A**: 3
   - **Percentage**: 86%

5. Materials and handouts were helpful.
   - **Strongly Agree**: 86
   - **Agree**: 13
   - **Disagree**: 2
   - **Strongly Disagree**: 14
   - **N/A**: 11%
   - **Percentage**: 75%

6. The tutor's assistance enabled me to solve the problem on my own.
   - **Strongly Agree**: 89
   - **Agree**: 18
   - **Disagree**: -
   - **Strongly Disagree**: 2
   - **N/A**: 6
   - **Percentage**: 77%

7. Have your grades improved since you started coming to the LTC?
   - **Yes**: 87
   - **No**: 8
   - **N/A**: 20
   - **Percentage**: 76%

8. How would you rate your overall tutoring session?
   - **Excellent**: 88
   - **Good**: 18
   - **Average**: 5
   - **Poor**: -
   - **N/A**: 4
   - **Percentage**: 77%
Comments:

**General Positive**

- First time – will return
- Tutors are nice! Also, they are helpful for me. They just do not solve problems. They teach me how to solve problems! Thanks for teaching me!
- Great experience.
- It is very helpful.
- Thank you so very much to all the staff of the tutoring office.
- Need more money
- It is a great place to get help
- The LTC is a great place for students to study because there are always people available to help. And I thank those of you who take it upon themselves to be here throughout the week.
- Everything is excellent. I love it. Keep it up-
- Thanks a lot. Helps me all the time.
- I felt a difference between in class tutoring and the tutoring center. My tutor found out my weakness point right away, so I thought the tutoring center is needed for me and others.
- Great job
- Pay more for the hard-working tutors.
- I really appreciate how helpful and knowledgeable they are, especially how they help in understanding your mistakes.
- Keep it up. Good job.
- The English tutors are great.
- The tutor is awesome!
- Great
- No comments at all, excellent services are always provided.

**Specific Tutor**

Ernest Asare-Nkansah:
- Ernest is a great asset to GPC.

Maria Batty:
- Thank you so very much to all the staff of the tutoring center, especially Mrs. Maria Batty.

Tre'von Brown:
- Good listener and patient. Explains applications in a manner that I can understand.

Farhad Farzhod:
- He is great. Thanks.

Samuel Fongang:
- Sam is the best tutor. He is encouraging and knowledgeable. I always do better in class after spending time with him. Most of the other tutors either confuse me or don’t know enough and waste my time. When I can I always try to work with Sam.
- He’s excellent!
- Samuel is the best chem1152 tutor. When he teaches me something I retain it because he explains to me the basics.

Margy Hodgson:
- Margy is a great tutor! She helped me a lot with my paper.

Min Young Jang:
- Thanks for teaching me! Especially, M.J. is a good tutor!
Sharon Largent:
- Sharon Largent is very helpful and encouraging. Her knowledge of biology instills a confidence I never experience. Thanks for providing experts in my field of study.

Ellen Lindquist:
- She gave me a lot of great ideas to improve my writing skills.
- Ellen is very helpful as a tutor.

Tim MacDonnell:
- I like that Tim doesn’t just correct writing errors but also explains and teaches the proper methods. Next time I won’t make the same mistakes because now I understand.
- Tim was very helpful and nice. He not only explained my grammatical errors, but he also allowed me to fix them on my own. Also, he gave me tips on how to improve my story and gave me worksheets that helped me answer my questions. I learned how to fix my problems, and he was very helpful.

Gail McCain:
- Thanks Gail. Need to see you here more often

Tapas Misra:
- He is great. Thank you.
- This man is too smart!!! His writing is very neat, and he doesn’t leave till you understand the work.

Siang Ng:
- He is the best tutor in the lab. Unlike other tutors…!! 😊
- Siang is an excellent tutor he should be more hours here.
- He is an excellent tutor, very patient and explains everything clear. That’s why, I always sign up for him to help me.

Ikay Okafor:
- Thanks Ikay great job. Excellent teaching skills.

Tanesha Putt:
- Very nice and patient with me.

Reza Rezvani:
- He defines awesomeness

Mary Tanzy:
- I really liked how she knew everything I was trying to apply on my paper.

Rich Tewell:
- Good fellow!

Benny Wang:
- I did not know there is a business tutor! He is a very good tutor! His explanations are very clear!!

**General Needs Improvement**
- Sometimes I get conflicting advice/suggestions from different tutors. Everyone had their own unique way of helping. I think tutors need to take a closer look at each student’s directions required by their professors. This will help tutors help the student better with the work the professor requires.
- It would be perfect if we can check out the solutions manuals from here.
- Initialed us being helped, but never helped us.
- Allow proof reading
- Some of the math tutors do not help me at all. They just sit there and don’t make any sense.
• Adding more computer stations would help!
• I never come here for tutoring; only study group and computer use.
• Need more handouts for statistics, biology, and chemistry please.

More Hours/Tutors/Space
• Get more engineering people to tutor!
• Waiting time was too long! (I waited more than 1 hour).
• Great - add more subjects for tutoring
• There should be more tutors and hopefully you guys can work on having the tutors spend a little more time on the students.
• At some times of the day you’re really busy and need more help. Could you open at 830 instead of 9:00am? Math help is great, helped me a lot!! Much needed.
• Bring in more staff and extend the hours or find a bigger place. The space in the LTC is my biggest issue, especially during rush hours in school.
• Have more people tutor calculus and be sure to have tutors that know what they are doing!
• We need more tutors in our center because the demand for help is great especially around due dates or exam dates (we need over staff around that time)