



## **Customer Service Code of Conduct Statements Support Staff Development Program June 26, 2008**

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- ★ **Do everything possible to make the process easier.**

*Shariette Finley, Student Accounts*

- ★ **The most important student in this College is the one I'm talking to at this moment.**

*Brenda Benefield, Academic and Student Affairs*

- ★ **I will provide accurate information at all times to our student customers. I will make a difference in someone's life today — in a positive way.**

*Catherine White, Enrollment and Registration*

- ★ **I will treat others how I would want to be treated. I will give the best of myself to everyone I meet.**

*Deb Antin, Admissions*

- ★ **I vow to help everyone I meet to the best of my ability!**

*Mary C. Davis, Disability Services*

- ★ **Everyone has a purpose and was created for a specific reason on this earth.**

*Lameisha Estelle, Human Resources*

★ **I will maintain a positive attitude.**

*Nancy Diaz, Enrollment and Registration*

★ **We can communicate.**

*Eve Jordan, Financial Aid*

★ **I will make a difference today!**

*Julie Locicero, Joint Enrollment*

★ **I will find the grey between the black and white.**

*Len Conner, Academic and Student Affairs*

★ **Providing good customer service is tantamount to my peers and customers.  
I will provide friendly service at all times.**

*Janice Byrd, Institutional Advancement*