

A GPC Employee Caught Doing Something Right!

I caught the following employee providing exceptional customer service.

Caught Employee Information:

Employee Name: _____

Campus: _____

Department: _____

Email: _____@gpc.edu Phone: _____

Employee's Supervisor Information (if known)

Supervisor Name: _____

Email: _____@gpc.edu Phone: _____

Describe the incident below. How did the employee provide exceptional customer service? How did the employee model GPC's customer service attributes of helpful, courteous, accessible, responsive, and knowledgeable? Please be as detailed as possible.

Caught by: _____ Date: _____

Are you a: GPC Employee? GPC Student? GPC Visitor?

Email: _____@gpc.edu Phone: _____

Thanks for "catching" and reporting this GPC employee.

The difference between extraordinary and ordinary is that little "extra."